



Windsor Bridge Replacement Project

Response to COVID-19

May 2020

Background

In April 2020 the NSW Government gazetted the *Environmental Planning and Assessment (COVID-19 Development—Infrastructure Construction Work Days) Order 2020*. The Order was accompanied by a 'Frequently Asked Questions' information sheet from the Department of Planning Industry and Environment (the Department) which requested that all State Significant Infrastructure projects (amongst other projects) prepare a 'Response to COVID-19' plan.

The plan is to identify all the necessary changes required in response to the current circumstances during the COVID-19 pandemic. The plan explains the alternative measures the project team is putting in place to achieve the objectives stated in the original conditions of approval and/or commitments required under the infrastructure approval.

The plan is to be submitted to the Department for information, and also be communicated to the wider public on the project website.

This Response to COVID-19 plan has been prepared for the Windsor Bridge Replacement Project SSI 4951.

Scope

The post approval documents reviewed in developing the Response to COVID-19 Plan include:

- Conditions of Approval (CoA)
- Revised Environmental Management Measures (REMM)
- Approved management plans (AMP)

Potential Impact of COVID-19 on Project Compliance

Following the review of the above listed post approval documents, specific project conditions and/or commitments were identified where compliance is potentially impacted by COVID-19 conditions. The table lists these, and the alternative strategies being implemented.

CoA/REMM	Post Approval Document	Area Potentially Affected by COVID-19	Alternative Strategy
CoA C14(d) REMM NV2 NV10	CEMP Appendix B3: Construction Noise and Vibration Management Sub Plan (Rev. 1) Appendix B: Out of Hours Works Protocol	Providing alternative accommodation (AA) as a mitigation measure for highly noise and/or vibration impacted sensitive receivers.	Other options will be considered to comply with the non-essential travel/accommodation restrictions currently in place. In lieu of offering AA, and where residents indicate that the noise will be an issue for them, the Project will work with the individual/s to provide a reasonable alternative solution.
CoA D4(c)(vii) REMM NV23 NV27 NV28 NV30	CEMP Appendix B3: Construction Noise and Vibration Management Sub Plan (Rev. 1) Noise and Vibration monitoring	The noise and vibration monitoring locations are sometimes located within private property.	The location of the monitor will be discussed with the residents prior to its use, and determine an appropriate protocol for safely entering the private property. In the event monitoring cannot be undertaken in the private property, an alternative suitable location will be used.
CoA D5(c) CoA D13 REMM NV2 NV10	CEMP Appendix B3: Construction Noise and Vibration Management Sub Plan (Rev. 1) Community Communications Strategy (Sept 2018)	Ability to undertake face to face consultation associated with Out of Hours Works, which includes door-knocking.	Phone calls and emails will be used to make contact with affected receivers for OOHW. Where contact cannot be made with residents using these methods, calling cards, with requests to call the project team will be left in the relevant mailboxes. This is in addition to, the regular notification in accordance with the CNVMP which will go out to all residents in the affected catchments as defined in the OOHW assessments.

CoA/REMM	Post Approval Document	Area Potentially Affected by COVID-19	Alternative Strategy
CoA D13 REMM V2 V3 V4 SE1 SE2 SE3	Community Communications Strategy (Sept 2018) Section 3.4 – Key Issues and Strategies	Briefings and meetings with Council and community groups regarding items such as heritage, property and land use, dilapidation surveys, property damage, or other construction impacts.	Any necessary briefings or meetings involving multiply people will be undertaken via alternative measures such as phone or video-conferencing.
D13(b)	Community Communications Strategy (Sept 2018) Section 4.5 – Engagement Tools and Activities	Face to face meetings with community and stakeholders. Door-knocks with local residents and businesses. Site tours with community and stakeholders.	The project team will provide information about the project and invite feedback during consultation periods via appropriate non-face to face methods such as phone call, text or email. No unnecessary site visits will be undertaken.
D13(e)	Community Communications Strategy (Sept 2018) Appendix D – Complaints Management System	Phone call or personal contact to respond to complaints.	A phone call will be the preferred method of contact used.

All other conditions and/or commitments have been assessed, and are not at risk of noncompliance as a result of COVID-19 at this stage. This will continue to be monitored as the situation changes.

Should you have any questions or concerns regarding the measures the project is taking, please contact the project team on the details below.

Contact us

If you have any questions or would like more on the Windsor Bridge Replacement project please contact our project team:



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