



Transport for NSW

Taronga Zoo Wharf Upgrade

Review of Environmental Factors | March 2021



Artist's impression of proposed Taronga Zoo Wharf Upgrade

The NSW Government is planning to upgrade Taronga Zoo Wharf as part of the Transport Access Program.

Transport for NSW is improving Sydney's ferry services for customers. New and upgraded wharves are being delivered as part of the NSW Government's Transport Access Program.

The program has most recently delivered upgraded wharves at Woolwich, Kissing Point, Parramatta and Rydalmere.



Scan me to access the project portal and survey

Have your say

Customers with mobility needs are currently unable to access Athol Wharf Road and Taronga Zoo from Taronga Zoo Wharf.

The Review of Environmental Factors for the planned accessibility upgrade has been prepared and is on display for community feedback until **5pm Friday 7 May 2021.**

To learn more, visit the project page at nswroads.work/tarongazoowharf

Accessible Public Transport

The Transport Access Program is an initiative to provide a better experience for public transport customers by delivering accessible, modern, secure and comfortable transport that connects with other transport infrastructure. It is a legal requirement that all public transport infrastructure, including wharves, have fully compliant disability access by December 2022, excluding exemptions under special circumstances.

The upgraded Taronga Zoo Wharf

The upgraded wharf would provide facilities that all members of the community can access.

The proposal provides a new covered ramp from Athol Wharf Road to the jetty providing a safer accessible route from street-level to the wharf.

The existing jetty and pontoon would be changed so that the two existing gangways could be replaced with two new longer accessible gangways.

The existing wharf café and ferry staff office would be removed and replaced in a similar location on the jetty.

The footpath between the bus stop and wharf entrance would be extended and made accessible.

There would also be upgrades to the location of the Opal readers, information boards, security cameras and lighting at the wharf.

Review of Environmental Factors

The Review of Environmental Factors (REF) is a planning document outlining the proposed work, potential impacts and mitigation measures.

The document includes assessments of the existing environment and expected impacts of the proposal on traffic and transport, flora and fauna, aquatic ecology, visual impact, noise and vibration, and heritage.

A copy of the REF can be found on the project webpage nswroads.work/tarongazoowharf.

Potential construction impacts

Construction of the proposal would take up to six months to complete, weather and maritime conditions permitting.

It is expected that:

- while the wharf would remain operational, some sections of the wharf would be temporarily closed to pedestrians for safety reasons
- some vegetation along the foreshore would be replaced to allow for the new ramp
- a small temporary construction compound would be established on land and a floating construction barge would be located adjacent to the wharf
- the position of the bus stop may need to be temporarily moved for a short period while the path is regraded
- there may be temporary traffic changes to allow truck access.

We would work closely with Taronga Zoo to minimise impacts to their operations and connecting bus services.

We will notify the community before starting work.

Wharf open during construction

Taronga Zoo Wharf would remain open during the construction phase with ferry services continuing as normal.

Work hours and potential noise impacts

Our standard work hours would be between 7am and 6pm Monday to Friday and between 8am and 1pm on Saturdays. Some of the work during these times would be noisy. No work is planned for Sundays or public holidays.

Some out of hours work may be carried out for work that requires calm water conditions. We would notify impacted residents before carrying out any out of hours work.



Pictured: An artist's impression of the Taronga Zoo Wharf Upgrade, view from Athol Wharf Road.

Plan of the proposed Taronga Zoo Wharf Upgrade



TARONGA ZOO

ATHOL WHARF ROAD

Regrading of footpath at bus stop

New covered accessible ramp

Relocation of two jetty roofs

Southern edge of jetty cut back

New/relocated cafe and office

Existing ferry arrestors removed and replaced with protection piles

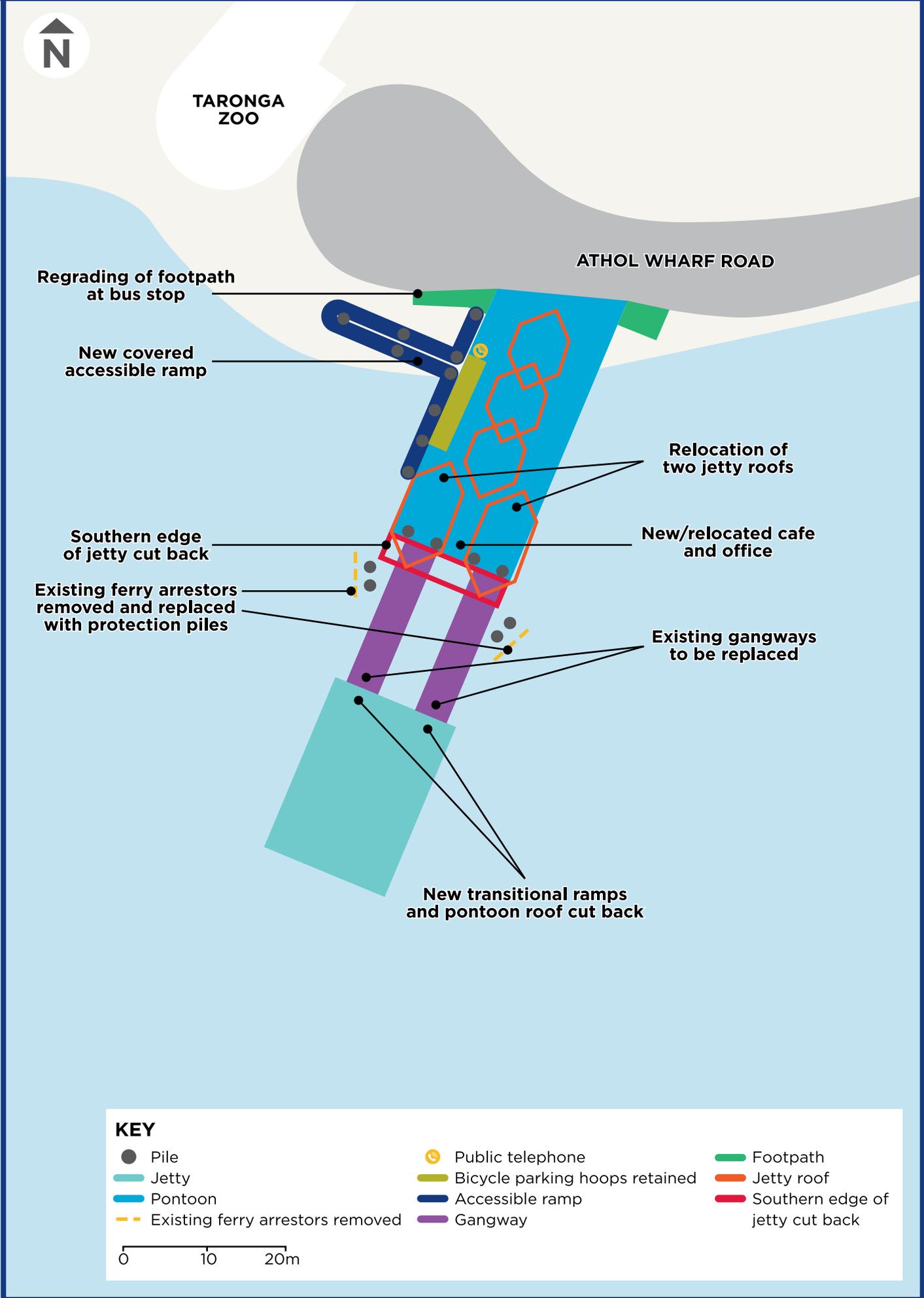
Existing gangways to be replaced

New transitional ramps and pontoon roof cut back

KEY

- | | | |
|--|----------------------------------|-----------------------------------|
| ● Pile | ☎ Public telephone | 🟢 Footpath |
| 🟢 Jetty | 🟡 Bicycle parking hoops retained | 🟠 Jetty roof |
| 🟡 Pontoon | 🟦 Accessible ramp | 🟥 Southern edge of jetty cut back |
| - - - Existing ferry arrestors removed | 🟪 Gangway | |

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Have your say



You can ask questions and share your feedback by:

email: wharfupgradeprogram@transport.nsw.gov.au

phone: 1800 770 973

our online survey: nswroads.work/tarongazoowharf

community drop-in sessions: You can ask questions and learn more about the planned upgrade. There will be no formal presentation so drop in at any time.

where: Athol Wharf Road at the entrance to Taronga Zoo Wharf

when: Sunday 11 April 2021 between 2pm & 4pm
Wednesday 21 April 2021 between 7am & 9am

Social distancing measures will be in place to protect the safety of our staff and the community, we ask you to respect these measures when you visit our team.

We encourage you to ask questions and give your feedback on the REF by **5pm on Friday 7 May 2021.**

Next steps

We will consider all feedback received during the public display and prepare a submissions report that summarises the issues raised and our responses. This report will be made available on our website.

REF determination and detailed design is planned for the second half of 2021 with construction expected to start in late 2021/early 2022.

Project timeline

CONCEPT DESIGN IS DEVELOPED



FEEDBACK IS SOUGHT FROM KEY STAKEHOLDERS. COMMENTS RECEIVED DURING CONSULTATION ARE CONSIDERED AS PART OF THE DESIGN PROCESS



A REVIEW OF ENVIRONMENTAL FACTORS IS PREPARED TO ASSESS THE POTENTIAL ENVIRONMENTAL IMPACTS ASSOCIATED WITH THE WHARF UPGRADE



THE REVIEW OF ENVIRONMENTAL FACTORS IS PUT ON PUBLIC DISPLAY FOR COMMENT

WE ARE HERE



SUBMISSIONS RECEIVED DURING PUBLIC DISPLAY ARE CONSIDERED AS PART OF THE FINAL DESIGN PROCESS



PENDING DETERMINATION OF THE REVIEW OF ENVIRONMENTAL FACTORS, PLANNING FOR CONSTRUCTION WILL BE COMPLETED



CONSTRUCTION STARTS

Contact us

For more information or to subscribe for email updates contact:



1800 770 973



wharfupgradeprogram@transport.nsw.gov.au



nswroads.work/tarongazoowharf



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If you need help understanding this information, please contact the Translating and Interpreting Service on 131 450 and ask them to call us on 1800 770 973.



March 2021

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