

Chiswick Wharf and interchange upgrade



Artist's impression of the new Chiswick Wharf viewed from river. The existing roof structure will be removed and new canopy to be provided over existing seating area.

COMMUNITY UPDATE 3

OCTOBER 2016

The NSW Government is upgrading Chiswick Wharf and interchange as part of the Transport Access Program. Following feedback from the community, the Review of Environmental Factors for the project has been finalised and will be displayed for community feedback between **Monday 31 October and Monday 21 November 2016.**

BACKGROUND

The upgrade is part of the major progressive upgrade of ferry wharves across Sydney Harbour which aims to improve Sydney's ferry services for customers, delivering accessible, safe, comfortable public transport infrastructure with capacity for extra ferry services. New and upgraded wharves and interchanges are being delivered as part of the NSW Government's Transport Access Program.

This program has already delivered new facilities at Milsons Point, Neutral Bay, Rose Bay, Balmain (Thames Street), Huntleys Point, Cremorne Point, Mosman Bay, Drummoyne, Balmain East, Sydney Olympic Park, Pyrmont Bay and Meadowbank.

The wharf and interchange upgrade will provide:

- ▶ Better protection from the wind, rain and sun
- ▶ Improved seating and waiting areas
- ▶ Improved safety for customers
- ▶ Quicker and more efficient ferry boarding and disembarking
- ▶ Improved access for mobility impaired customers and customers with prams
- ▶ Improved pedestrian access
- ▶ Efficient interchanges with other modes of transport
- ▶ Effective wayfinding signage and lighting.

COMMUNITY FEEDBACK

Following consultation and feedback received on the proposed concept design in August and September 2016, the concept design has been revised to remove the existing roof structure and install a new canopy over the existing seating area. Further details of the amended proposal will be included within the Review of Environmental Factors.

HAVE YOUR SAY

The Review of Environmental Factors outlines details of the proposed upgrade, potential project impacts and how these will be managed. The document also incorporates feedback from the community heard during previous consultation periods in 2015 and recently in August and September 2016.

Community members can view the REF at the following locations:

- ▶ Five Dock Library, 4-12 Garfield St, Five Dock
- ▶ Roads and Maritime Services
20-44 Ennis Road, Milsons Point
- ▶ www.rms.nsw.gov.au/projects/sydney-inner/chiswick-wharf.

Feedback must be received by **Monday 21 November 2016** and can be sent to:

Wharf Upgrade Program – Chiswick

Locked Bag 928

North Sydney NSW 2059

Email: wharfupgradeprogram@rms.nsw.gov.au

NEXT STEPS

Construction is expected in the first half of next year following careful consideration of all feedback received and approval of the final plans. Work to upgrade the wharf will take about five months to complete, weather and maritime conditions permitting. The existing wharf will be closed during construction. Details of alternative transport will be advised before construction starts.

CONTACT THE TEAM

If you would like further information or to share your feedback about the Chiswick Wharf and interchange upgrade you can:

Phone: **1800 770 973**

Email: wharfupgradeprogram@rms.nsw.gov.au

Visit the Roads and Maritime Services website:
rms.nsw.gov.au/wharfupgrades



Translating and Interpreting Service

If you need an interpreter, please call the Translating and Interpreting Service (TIS National) on **131 450** and ask them to telephone Roads and Maritime Services on **1800 770 973**.

Arabic

إذا كنتم بحاجة إلى مترجم، الرجاء الاتصال بخدمة الترجمة الخطية والشفهية (TIS National) على الرقم **131 450**.
والطلب منهم الاتصال بوكالتكم على الرقم **1800 770 973**.

Cantonese

若你需要口譯員，請致電 **131 450** 聯絡翻譯和口譯服務署 (TIS National)，要求他們致電 **1800 770 973** 聯絡 Roads and Maritime Services。

Mandarin

如果你需要口译员，请致电 **131 450** 联系翻译和口译服务署 (TIS National)，要求他们致电 **1800 770 973** 联系 Roads and Maritime Services。

Greek

Αν χρειάζεστε διερμηνέα, παρακαλείστε να τηλεφωνήσετε στην Υπηρεσία Μετάφρασης και Διερμηνείας (Εθνική Υπηρεσία TIS) στο **131 450** και ζητήστε να τηλεφωνήσουν Roads and Maritime Services στο **1800 770 973**.

Italian

Se desiderate l'assistenza di un interprete, prego telefonare al Servizio Interpreti e Traduttori (TIS National) al **131 450** chiedendo di contattare Roads and Maritime Services al **1800 770 973**.

Korean

통역사가 필요하시면 번역통역서비스 (TIS National)에 **131 450** 으로 연락하여 이들에게 **1800 770 973** 번으로 Roads and Maritime Services 에 전화하도록 요청하십시오.

Vietnamese

Nếu cần thông ngôn viên, xin quý vị gọi cho Dịch Vụ Thông Phiên Dịch (TIS Toàn Quốc) qua số **131 450** và nhờ họ gọi cho Roads and Maritime Services qua số **1800 770 973**.



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