



### Heavy Vehicle Operators Safety Information Program (HVOSIP)

The Heavy Vehicle Operator Safety Information Program (HVOSIP) will provide an online platform for the exchange of regulatory information between drivers, registered operators and those organisations that have legal obligations under the Heavy Vehicle National Law.

The online service will provide improved driver and vehicle information for heavy vehicle operators and enhance the decision-making capability of heavy vehicle industry, as well as increasing information sharing between Roads and Maritime Services and the heavy vehicle industry.

The HVOSIP is a five phased project that will include the implementation of:

- Multiple driver licence and demerit point check (Phase 1)
- Heavy vehicle defect notification (defect notice sent to operator via the HVOSIP service)
- Driver licence holder notification (driver notified when operator undertakes licence check)
- Driver licence holder self-configuration (driver manages how/when they get notified of licence check)
- Heavy vehicle operator self-configuration (operator manages what/when they receive compliance information).

### Who can apply for the HVOSIP?

To apply to become an approved HVOSIP user, an applicant must:

- Employ NSW licenced heavy vehicle drivers
- Have an Australian Business Number (ABN) and/or Australian Company Number (ACN).

### What are the benefits of the Multiple Drivers Licence and Demerit Point Check (Phase 1)?

- Allows heavy vehicle operators to complete a heavy vehicle driver licence and demerit point check on up to 1000 drivers at any one time
- A 12 month standing driver consent replaces the current requirement for a signed consent every time a heavy vehicle driver license enquiry is undertaken
- Improved presentation of information - information provided in one place.

### How do I apply for multiple driver licence and demerit point checks?

A heavy vehicle operator must apply through the HVOSIP [Expression of Interest](#) web page.

### How will I use the new multiple drivers licence and demerit point check?

A heavy vehicle operator will upload a spread sheet (embedded in the system) containing a list of employee or sub-contractor driver licence details. These records will be checked against Roads and Maritime's driver licence database and will provide the driver licence and demerit point status of all uploaded driver licences.

A visual indicator will show a tick if the licence is current or a cross if it's not current. For demerit points it will show a symbol of either red (indicates maximum demerit points accumulated), amber (indicates 8-13 demerit points accumulated) or green (indicates 0-7 demerit points accumulated). Information about licence conditions will also be displayed, if applicable.

For each enquiry a summary providing an overview of changes in heavy vehicle licence and demerit point status since the last enquiry will be provided; ensuring that the information checks are efficient and effective for the heavy vehicle operator.

**What will be the terms and conditions of use for this new service?**

A heavy vehicle operator who is approved to use the service must:

- Abide by the terms and conditions of the HVOSIP Disclosure Agreement, including maintaining all applicable records for Roads and Maritime to conduct an audit
- Nominate an employee to be the security administrator who takes day-to-day operational responsibility for ensuring appropriate use of the system
- Complete an annual self-assessment audit to ensure use of the system is secure and appropriate.

**When will the next phases be complete?**

Roads and Maritime will continue to consult with industry and heavy vehicle drivers to ensure the HVOSIP improves road safety, as well improving online services for customers.

For more information on HVOSIP visit: [www.rms.nsw.gov.au/heavyvehicles](http://www.rms.nsw.gov.au/heavyvehicles)