



Note: An account can only be changed to the name of the surviving spouse, including partners. An account cannot be transferred into the name of any other family member. The account must be closed and a new account opened. Accounts cannot be transferred under Power of Attorney or Will provisions.

1. Transferring an E-Toll account due to Deceased Estate?

No (You can no longer proceed with the application)
Yes

2. Account number

OR

Licence plate number

3. Name of deceased account holder

Title First and middle names

Surname

4. Address of deceased account holder

 Postcode

5. Date account holder deceased

Date

 / /
day month year

6. New account name (if applicable)

Title First and middle names

Surname

7. Address details

Residential address

 Postcode

8. Contact details

Phone (business hours)

Phone (mobile)**

Email address

9. Statement delivery option (please tick one below)

- Email quarterly (default) - Free of charge
- Email monthly - Free of charge
- Posted quarterly - \$2.20 fee may apply
- Posted monthly - \$2.20 fee may apply

10. Are you eligible for, and wish to claim the M5 South-West Cashback Rebate?

Yes No

11. Payment details

Note: Please ensure that the name on the credit card* or direct debit card is the same as the account.

It is the responsibility of the account holder to ensure the maintenance of sufficient funds to their nominated credit card or account. Insufficient funds or incorrect details may result in a Toll Notice being issued.

- To pay by credit card*, go to **question 13**
- To pay by direct debit, go to **question 14**

12. Provide credit card details below

Select type of card (Merchant fees may apply)

MasterCard Visa AMEX Diners Club

Name/s on card

I am/We are the authorised nominated credit card holder/s entitled to give the commitments in this application. I/We have read and agree to be bound by the Terms and Conditions for this TfNSW E-Toll account and authorise TfNSW to charge the nominated credit card above with all amounts, fees and charges as set out in or payable under these Terms and Conditions. This authorisation is an ongoing arrangement and will remain in force until I/We cancel it in accordance with the Terms and Conditions.

Signature 1 on card

Signature 2 on card

13. Provide direct debit details below

Name of financial institution

Name/s on account with financial institution

BSB number

Account number with financial institution

I/We request and authorise Transport for NSW E-Toll, User ID 216825 to arrange, through its own financial institution, a debit to your nominated account any amount Roads and Maritime Services E-Toll, has deemed payable by you.

This debit or charge will be made through the Bulk Electronic Clearing System Framework (BECS) from your account held at the financial institution you have nominated below and will be subject to the terms and conditions of the Direct Debit Request Service Agreement.

By signing and/or providing us with a valid instruction in respect to your Direct Debit Request, you have understood and agreed to the terms and conditions governing the debit arrangements between you and Transport for NSW E-Toll, as set out in this Request and in your Direct Debit Request Service Agreement

Signature of nominated account holder 1

Signature of nominated account holder 2

*Credit card payments may incur a merchant fee
**A current mobile number is required if you wish to receive SMS notifications related to your account

14. Additional Contacts

You may authorise as many additional contacts as you wish (other than the account holder) to have access to your E-Toll account. By authorising the person/s named below, you agree that they have given you permission to disclose their personal information to TfNSW and to change their details, including deleting them, as required. You also acknowledge that the person/s nominated below may receive information in relation to your E-Toll account and can make changes to your E-Toll account without your permission.

NOTE: If you have more than two (2) contacts, please provide a list with the above information

Authorised Contact 1

Title First and middle names

Surname

Authorised Contact 2

Title First and middle names

Surname

15. You will automatically be opted in to SMS for communications related to your account.

Do you wish to opt out of this service?

Yes

16. Declaration

I hereby certify that the details given above are complete and correct. If I have included authorised representative/s I have their approval to disclose their personal information. I acknowledge I have received, read and agree to be bound by the Terms and Conditions for a TfNSW E-Toll Tag account as determined by TfNSW at the time of this application or as may be varied by TfNSW in accordance with the Terms and Conditions.

Signature

Date
day / month / year

Print full name

Office Use Only

Proof of identity record

Primary POI List 1

Document number

Secondary POI List 2 (if necessary)

The surviving spouse or partner must present ONE of the following documents depending on their circumstance:

- A marriage certificate (original or certified copy)
- Proof of billing address and / or Statutory Declaration signed by a JP

The surviving spouse or partner notifying of the death must provide RMS-acceptable Proof of Identity documents for themselves **PLUS** ONE of the following documents:

- The death certificate (original or certified copy)
- Newspaper death notice
- A letter from a solicitor or the NSW Trustee and Guardian, previously known as the Public Trustee, specifying that the customer is deceased.
- A completed Advice of Death form (1634) accompanied by an RMS-acceptable proof of identity document of the deceased (primary (List 1) or secondary (List 2)).

Proof of transfer document (*attach a copy*)

Verified by

Name

Service NSW Centre Location Staff number

Signature