



Select type of application

- E-Toll Tag Account ERider
E-Toll Tagless Account

Office Use Only

Account number:

- **E-Toll Tag account** Auto / Manual
- **E-Toll Tagless account** Auto / Manual account
- **E-rider (motorcycle)** Auto ONLY

You can open an E-Toll Tag or Tagless account Auto / Manual account online at www.myetoll.transport.nsw.gov.au, by calling 13 18 65 or visiting a Service NSW Centre. Your tag will be posted to you free of charge within 10 business days. Any video matching fees will be re-credited to your account balance for up to 14 days while your tag is in the post. If you do not receive your tag within time, please call 13 18 65 to check the status of your account. Once you receive your tag, you will need to mount it to your vehicle's windscreen.

Which account is best for me?

E-Toll Tag Account

Allows you to travel on all Australian toll roads at any time with the option to automatically pay by your debit/ credit card or direct debit from your bank account or manually manage your account with the option to pay by credit/debit card/ cash/cheque, or money order at a SNSW Centre or by credit/debit card online or via the call centre. You are required to pay a \$25 minimum opening balance. When your account falls below the \$15 minimum balance, your account top-up payment (minimum \$25) is automatically triggered. For manual accounts, you will be advised when your balance falls below \$15, and you will be required to top-up a minimum of \$10.

E-Toll Tagless Account

Best if you are an occasional traveller and don't want to open a casual account for each travel period. Allows you to travel on all Australian toll roads at any time with the option to automatically pay by your debit/ credit card or direct debit from your bank account or manually manage your account with the option to pay by cash. You are required to pay a \$25 minimum opening balance. When your account falls below the \$15 minimum balance, your account top-up payment (minimum \$25) is automatically triggered. For manual accounts, you will be advised when your balance falls below \$15, and you will be required to top-up a minimum of \$10. A registration fee (\$1.50 – online or \$3.30 by phone or in person) will be charged at account opening. You will also be charged a Video Matching Fee for each trip.

E-rider Account Tagless

Your motorcycle Licence Plate Number is photographed at toll points and matched back to your ERider. The ERider's \$90 per quarter flat fee pays for unlimited travel on the Sydney Harbour Bridge and/or Sydney Harbour Tunnel. The ERider \$90 flat fee will automatically renew via your chosen payment method (credit card*, Visa/MasterCard* debit card or bank account) at the beginning of each quarter. ERider billing quarters align with your account opening date. You are required to have a minimum opening balance of \$25 (in addition to your \$90 ERider quarterly fee) on your ERider account to pay for tolls on other toll roads. These tolls are automatically debited from your ERider account. When your account falls below the \$15 minimum balance, your account top-up payment (minimum \$25) is automatically triggered

Proof of identity

Proof of identity is **NOT** required to open an account; however, to allow us to access your TfNSW E-Toll account when contacting us by phone or email: you will be required to prove your identity. Call 13 18 65 or visit a Service NSW Centre for more information regarding Proof of Identity requirements.

Terms and Conditions

Your TfNSW E-Toll and Easy Toll account is covered by Terms and Conditions. These Terms and Conditions can be viewed online at www.myetoll.transport.nsw.gov.au or you can obtain a copy at any Service NSW Centre. The Terms and Conditions must be read carefully, as they explain the agreement between you and your TfNSW E-Toll Account. Using your TfNSW E-Toll Account and tag indicates that you have read and accepted the Terms and Conditions.

Managing your E-Toll account

You can manage your account online at www.myetoll.transport.nsw.gov.au or by calling 13 18 65. You can update your personal details (including payment methods and adding/deleting vehicles), view/download your statements, view payment/ trip transactions, top up your account and order additional tags or brackets.

Statements

You will receive an itemised TfNSW E-Toll Transaction Statement on a monthly or quarterly basis, via email or post, so keeping track of your toll usage is easy. Your statement issue date will be aligned with your account opening date, and this date may be changed if required. You can choose to have your Statement emailed to you free of charge. Postal fees will apply if you elect to have your Statement posted to you. Statements will only be issued if trips or charges have been incurred during the statement period.

M5 South-West Cashback Scheme (M5 Cashback)

The NSW Government M5 South-West Cashback Rebate Scheme allows NSW residents to claim back the value of tolls (excluding GST) paid for privately registered vehicles on the M5 Motorway. Eligibility only extends to those vehicles registered for general private, pension, and charitable use. You may only claim the Rebate from the date you register. To register for M5 South-West Cashback Scheme, ensure you tick the M5 South-West Cashback Rebate box in this form. Claims MUST be made within 12 months of the close of each quarter and will be paid into the account nominated by you.

Large Towed Recreational Vehicle Toll Rebate (LTRVTR)

The scheme will provide a rebate for customers travelling in an eligible large recreational vehicle on all existing and new toll roads, in Sydney, except the Sydney Harbour Bridge and Tunnel (Single Vehicle Class Tolling Only). This will mean that, once registered, drivers of these vehicles will be rebated the difference between the Class B toll charged on their toll account and the cost of a Class A trip for up to eight (8) trips per monthly billing period.

Eligible large recreational vehicles include: drivers towing caravans, boats and horse floats more than 12.5m long and 2.8m high.

Enquiries

If you have any enquiries about applying for a TfNSW E-Toll account, visit our website at www.myetoll.transport.nsw.gov.au, call 13 18 65 or visit any Service NSW Centre.

Completing this form:

- Read and complete all questions
- Use a black or blue pen only
- Print clearly in **BLOCK LETTERS**

SECTION A: Account Details**Account name**

Title First name

Surname

If you are applying for a Corporate account, please complete the following (Not applicable to ERider account)

Business name

ABN / ACN

SECTION B: Contact Details**Address details**

Residential address

Postcode

Postal address (if different from mailing address)

Postcode

Email address

Phone

Mobile¹

1A current mobile number is required to receive SMS notifications related to your account

You will automatically be opted in to SMS for communications related to your account.

Do you wish to opt out of this service? Yes

SECTION C: Statement Options

Statement delivery option (please tick one below)

(NOTE: reissue fees apply)

- Email quarterly / monthly - Free of charge
- Posted quarterly / monthly - Fees apply

SECTION D: M5 South-West Cashback

Do you wish to claim the M5 South-West Cashback Rebate?

Yes No

Do you wish to claim the Large Towed Recreational Vehicle Toll Rebate?

Yes No

Do you have a pension concession card, DVA or TPI gold card?

No
Yes

*Pension card number Expiry date

*Note: Proof must be provided

SECTION E: Account details

E-Toll Tag Account Complete the table below

Opening payment	
Opening balance (\$25 minimum)	\$
Ongoing payment	
Top-up amount	\$
• \$15 Auto	
\$10 Manual	

E-Toll Tagless Account Complete the table below

Opening payment	
Opening account deposit, including a Registration Fee of \$3.30 (in person) (\$25 minimum)	\$
Ongoing payment	
Top-up amount	\$
• \$15 Auto	
\$10 Manual	

Erider Account

Opening payment	
Opening balance (\$25 minimum)	\$
Quarterly Account Keeping Fee	\$ 90
Ongoing payment	
Top-up amount (minimum)	\$
• \$15 Auto	

**Top-up payments are automatically triggered when the account balance reaches \$15.00.*

Note: If you have chosen a **Manual Account**, you must maintain sufficient funds for monthly fees and any trips associated with your Tag / vehicle.

SECTION F: Payment arrangement

Credit/Debit Card

Name/s on card

I am/We are the authorised nominated credit card holder/s entitled to give the commitments in the application. I/We have read and agree to be bound by the Terms and Conditions for this TfNSW E-Toll account and authorise TfNSW to charge the nominated credit card above with all amounts, fees and charges as set out in or payable under these Terms and Conditions. This authorisation is an ongoing arrangement and will remain in force until I/We cancel it in accordance with the Terms and Conditions.

Signature on card

Use this payment method for ongoing auto payments

NOTE: Direct Debit cannot be used for opening payment

Direct Debit Request

I/We request and authorise **Transport for NSW E-Toll, User ID 620892**, to arrange, through its own financial institution, a debit to your nominated account any amount Transport for NSW E-Toll, has deemed payable by you.

This debit or charge will be made through the Bulk Electronic Clearing System Framework (BECS) from your account held at the financial institution you have nominated below and will be subject to the terms and conditions of the Direct Debit Request Service Agreement.

Name of Financial Institution

Name/s on account with Financial Institution

BSB number

Account number with Financial Institution

By signing and/or providing us with a valid instruction in respect to your Direct Debit Request, you have understood and agreed to the terms and conditions governing the debit arrangements between you and **Transport for NSW E-Toll**, as set out in this Request and in your Direct Debit Request Service Agreement

Signature of nominated account holder 1

Signature of nominated account holder 2

Note: Direct Debit cannot be used for opening payments

Use this payment method for ongoing auto payments

It is the account holder's responsibility to ensure the maintenance of sufficient funds to their nominated credit card¹ or bank account. Insufficient funds or incorrect details may result in account suspension and Toll Notice/s being issued

SECTION G: Vehicle information

Each tag can only be used in one vehicle class. So, if you want a tag in a car and in a truck, you will need two different classes of tags.

Vehicle Class

Class 2 (eg car, motorcycle) - vehicle under 2.8m high, with no more than two axles, or vehicle under 2.8m high, with no more than two axles, towing trailer under 2m high with only one axle.

Class 4 (eg truck) - vehicle exceeding dimensions for **Class 2**.

If you are towing a vehicle please ensure the LPN is included on the account

The licence plate number is a Mandatory field.

Licence Plate Number	State (in which vehicle is registered)	Vehicle Description (car, motorcycle, truck, other)	Vehicle Class (Class 2 or Class 4)

*How many tags would you like for each vehicle class

No. of Tags	Vehicle Class
	Class 2
	Class 4

*Not required for tagless or ERider account

SECTION H: Additional Contact/s (optional)

You may authorise as many additional contacts as you wish (other than the account holder) to have access to your E-Toll account. By authorising the person/s named below, you agree that they have given you permission to disclose their personal information to TfNSW and to change their details, including deleting them, as required. You also acknowledge that the person/s nominated below may receive information in relation to your E-Toll account and can make changes to your E-Toll account without your permission.

NOTE: If you have more than two (2) contacts, please provide a list with the above information

Authorised Contact 1

Title First name

Surname

Email address

Phone

Mobile

Authorised Contact 2

Title First name

Surname

Email address

Phone

Mobile

SECTION I: Declaration

I hereby certify that the details given above are complete and correct. If I have included authorised representative/s, I have their approval to disclose their personal information. I acknowledge I have received, read, and agree to be bound by the Terms and Conditions for a TfNSW E-Toll Tag account as determined by TfNSW at the time of this application or as may be varied by TfNSW in accordance with the Terms and Conditions.

Print full name

Position (Corporate account)

Signature

Date

Office Use Only

Verified by:

CSR's name

Service NSW Centre (Location)

CSR number

Signature

Date